Annual Report of Community Benefits



Baylor Scott & White Medical Center – Plano

4700 Alliance Blvd., Plano, TX 75093

Taxpayer ID # 82-0551704

For the Fiscal Year Ended June 30, 2024

OUR Mission:

Baylor Scott & White Medical Center – Plano, an affiliated hospital of Baylor Scott & White Health (BSWH), is committed to fulfilling its mission: "founded as a Christian ministry of healing, Baylor Scott & White Health promotes the well-being of all individuals, families and communities."

OUR Community:

For the 2022 Community Health Needs Assessment (CHNA), the hospital has defined their community to be the geographical area of Collin, Dallas, Denton, Grayson, and Fannin counties. The community served was determined based on the contiguous ZIP codes within the associated counties that made up nearly 80% of the hospital facility's inpatient admissions over the 12-month period of FY20.

OUR Community Health Needs:

The complete 2022 Community Health Needs Assessment (CHNA) and Implementation Strategy can be found at BSWHealth.com/CommunityNeeds. This assessment is a compilation of public and hospital data and input gleaned from stakeholders representing the broad interests of the community. The following health concerns are identified in priority order based on the results of the CHNA.

Priority	Need	Category of need	
1	Access to mental healthcare (providers/services)	Access to care/mental health	
2	Access to primary healthcare providers	Access to care	
3	Obesity	Conditions/diseases	
4	Housing insecurity	Environment	
5	Elderly/social isolation	Environment	
6	Food insecurity	Environment	
7	Transportation	Environment	

OUR Community Benefit:

FY24 Total \$ 62,898,159

Charity Care

\$ 11,267,905

Unreimbursed cost of providing care to the indigent, uninsured and underinsured as well as the unreimbursed cost of providing care through Medicaid and other government-sponsored indigent health care programs.

Government Sponsored Programs

\$49,032,447

Unreimbursed cost of providing medical care to the beneficiaries of Medicare and other federal, state, and local government health care programs.

Community Health Improvement

\$ 163,851

The programs and services that extend beyond patient care activities and include services directed to both individuals and larger populations in the community. These services include such things as educational information about preventive health care and treatment for specific diseases, informational health lectures to help understand various conditions and diseases as well as available treatment options, opportunities that promote healthy activity and wellness initiatives, health fairs and screenings, and support groups.

Health Professions Education

\$ 694,956

Baylor Scott & White Health provides opportunities to health professionals for furthering their education and training. This includes clinical education and supervision for clinical rotations for medical students, nursing students, and other health care professions. Opportunities include but are not limited to Baylor Scott & White Health employees.

Subsidized Health Services

\$ 1,563,907

Clinical programs that are provided despite a financial loss because it meets an identified community need and if no longer offered, it would either be unavailable in the area or fall to the responsibility of government or another not-for-profit organization to provide. (Examples include: outpatient/outreach palliative care services, ECI, and injury prevention/trauma)

Research

\$ 114,798

Baylor Scott & White Health engages in medical and clinical research by providing financial support for expenses supporting facilities, equipment, and personnel to conduct research that is in line with our mission and vision, in response to community needs, and that will impact the future of health care.

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Financial and In-Kind Donations

\$ 58,225

Baylor Scott & White Health provides community benefit program grants and support to local non-profit organizations through dedicated community benefit funds as well as donations of staff time, medical supplies, or equipment.

Other Community Benefits

\$ 2,070

Baylor Scott & White Health provides other services with the goal of improving the overall health of the community including ongoing assessment of community health needs and evaluation of community health programs and services.

Total Operating Expenses and Calculation of the Ratio of Cost to Charge

Baylor Scott & White Health Baylor Scott & White Medical Center – Plano

Baylor Regional Medical Center at Plano

Total Operating Expenses Section 311.046(a)(4)

For the Fiscal Year Ended June 30, 2023		244,006,238
Calculation of the Ratio of Cost to Charge Section 311.046(a)(5)		
Total Patient Revenues (from 2023 Medicare Cost Report, Worksheet G-3, Line 1)	(a)	913,036,990
Total Operating Expenses (from 2023 Medicare Cost Report, Worksheet A, Line 118, Col. 7)	(b)	210,830,378
Initial Ratio of Cost to Charge ((b) divided by (a))	(c)	23.09%
Application of Initial Ratio of Cost to Charge to Bad-Debt Expense		
Bad Debt Expense (from 2024 audited financial statements)	(d)	20,761,153
Multiply "Bad Debt Expense" by "Initial Ratio of Cost to Charge" ((d)*(c))	(e)	4,793,750
Add the allowable "Bad-Debt Expense" to "Total Operating Expenses" ((b) + (e))	(f)	215,624,128
Calculation of Ratio of Cost to Charge ((f) divided by (a))	(g)	23.62%